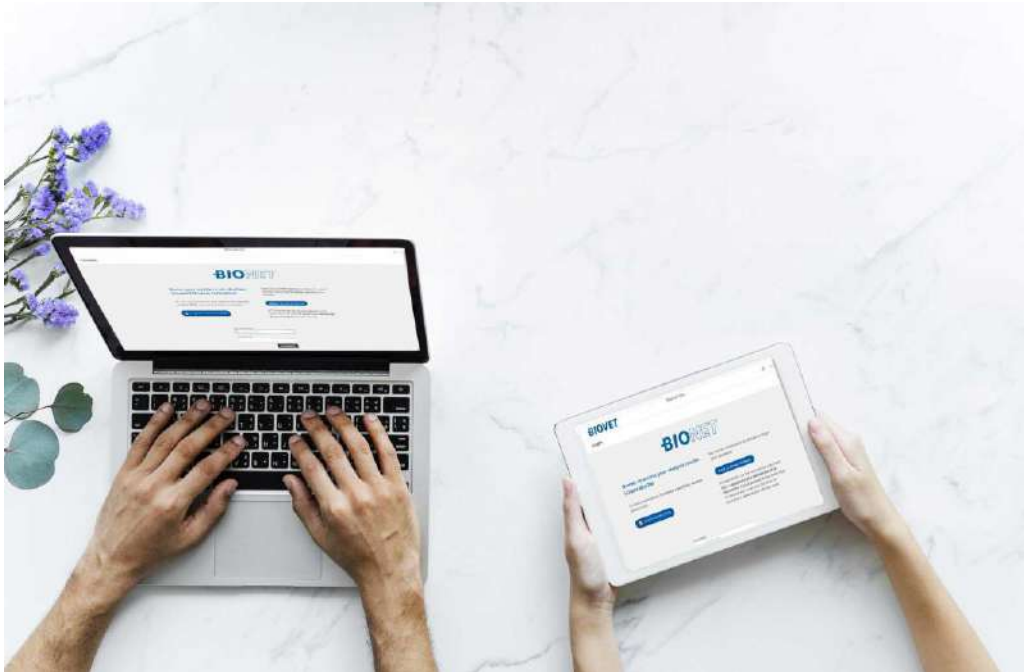


BIONET

USER GUIDE



2 IN 1: ONE portal, TWO functions

- Access to your analysis results online**
- Order supplies**

BIOVET®

Summary

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MKT-051-EN-V.1 — Revised on 2020-06-20

About Biovet

Biovet a division of Antech Diagnostics, part of Mars Petcare, operates a CFIA certified laboratory offering a full array of innovative diagnostic services for veterinarians. More than a reference in veterinary diagnostics, our laboratory is accredited by SCC and MELCCFP for microbiological analysis on food and drinking water and non-drinking water.

In addition, Biovet is the only Canadian company to develop, manufacture and market high performance Multiplex serology, ELISA animal diagnostic kits and qPCR product line. The head office is located in Saint-Hyacinthe, within the city of biotechnology.

A new function available on Bionet

Biovet is proud to be able to offer the **online ordering function on the Bionet portal**, in addition to allowing **access to your results** via the Internet.

This guide contains all the information needed to use Bionet but our team remains available to support you in learning this tool.

If you have any questions or suggestions for improvement, feel free to email bionet@biovet-inc.com or contact your Sales Representative.

The Biovet Team

Limitations

Please note that Bionet is not available for of results.

At this time, the following results are not available on Bionet:

- Accredited analyses by the CFIA (EIA, Brucellosis APAT, Official Bovin Leukosis)*

This service is only available for analyses performed in our laboratories located in Canada.

Only customers whose business is located in Quebec and who use Biovet's testing services can order supplies online.

Biovet diagnostic kits and Neogen products are not available on the Bionet portal, you must contact customer service to order them at order@biovet-inc.com or 1-888-824-6838, option 3.

Minimum Technical Requirements:

- High-Speed Internet
- Adobe Reader (latest version)
- Recommended browser:
 - Windows 10: Edge, Firefox and Chrome
 - Windows 7: Firefox, Chrome and Explorer 11
 - Apple (IOS): Safari, Firefox and Chrome
 - Android: Chrome and Firefox

* CFIA: Canadian Food Inspection Agency;

EIA: Equine Infectious Anaemia;

SCC: Standards Council of Canada;

MELCCFP: ministère de l'Environnement, et de la lutte contre les changements climatiques, Faune et Parcs;

Access to the Bionet portal

If you do **NOT** have Bionet access, go to the www.biovet.ca/en/bionet, download and return the authorization form, after completing and signing it, in order to receive your username and password.

To access the Bionet portal, go to the Biovet website at www.biovet.ca and click on the Bionet button: **Log in**.

Enter **your Username**, then your **Password** and click on the **Log in button**.

Then, click the **Online Order** button to order supplies or the **My Orders** button to access your results.



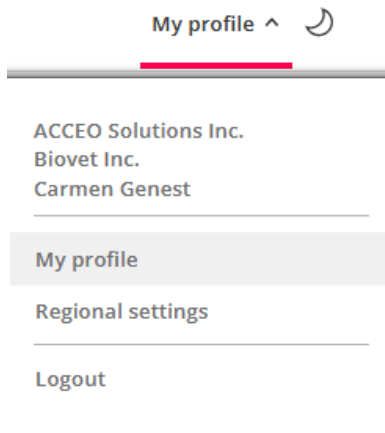
A screenshot of the Bionet login form. It features two input fields: 'Username' with the placeholder text 'e.g. JohnSmith2000' and 'Password'. Below the fields is a dark grey 'Log in' button.



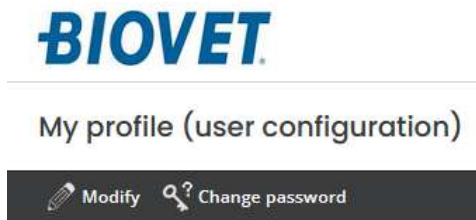
Changing your password

To change your password

1. Click on "**My Profile**" and select My profile in the top right menu



2. Click on **Change password**



3. Enter the old password
4. Enter the new password twice *
5. Click on Save

A screenshot of a password change form. It has three input fields: "Old password", "New password", and "Confirm password". Each field has a red asterisk to its left and a toggle icon to its right. Below the fields are two buttons: "Save" and "Cancel".

* The password must contain a **minimum of 8 characters**, a **maximum of 10 characters** and **include both letters and numbers**. It will need to be every 90 days.

Don't forget to inform all of the people in your company who will need access to Bionet of the new password you will have chosen. **Each company will be issued only one password.**

Online order

Note that the Bionet portal allows you not only to order supplies for veterinary analysis, **but also** reagents for Heska analyzers.* **And you can also** order material for water and food analysis.

Terms and conditions

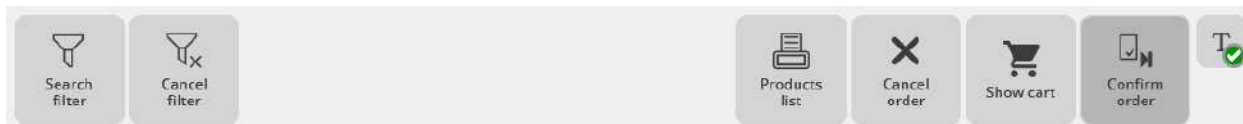
* For Heska or other analyzers products, as well as for agri-food analysis equipment, a shipping charge is applicable for orders of material under a certain amount (see the note on the portal).

In the case of free supplies, a fee per shipment will be charged to your account for deliveries by carrier (GLS, Purolator or other - see the note on the portal).

This is not a transactional web site and no payment will be required when you place an order, but you will receive the invoice for items that are not free and for shipping costs, if applicable.

Please note that the prices on this web site are for information purposes only and are subject to change without notice.

Search filter



Click the **Search Filter** button to search for an item.

Search filter ✕

Category	<input type="text"/>	<input type="button" value="v"/>	<input type="button" value="🔍"/>
Subcategory	<input type="text"/>	<input type="button" value="v"/>	<input type="button" value="🔍"/>
Code	<input type="text"/>		
Description	<input type="text"/>		
Specification	<input type="text"/>		

You can search by Product **Code** (e.g. TRD-328), **Description** (e.g. "bag") or Subcategory (e.g. Supplies - Water Testing). The supply sub-categories are: Water analysis, Agri-food material, Heska Reagents, Request Forms, Tubes and Others. The last three are mainly related to veterinary analyses.

Once you have typed what you are looking for in one of the search fields, click **OK** to get the search result.

Click **Cancel Filter** to access the full list of supplies.

Order supplies

To order, click in the **Quantity** box to the right of the item and type the quantity you wish to order.

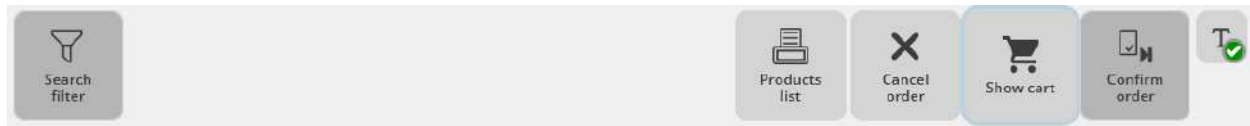


Image	Code	Description	Price	Quantity
	LBA-352	710 mL Bag 6X9 (250 Bags)	236.00	
	TRD-574	DRI-CHEM Optics Cleaning Swabs (10/bag)	16.30	
	TRD-328	Specimen bag Biovet	0.00	5

1 / 1 4 rec.

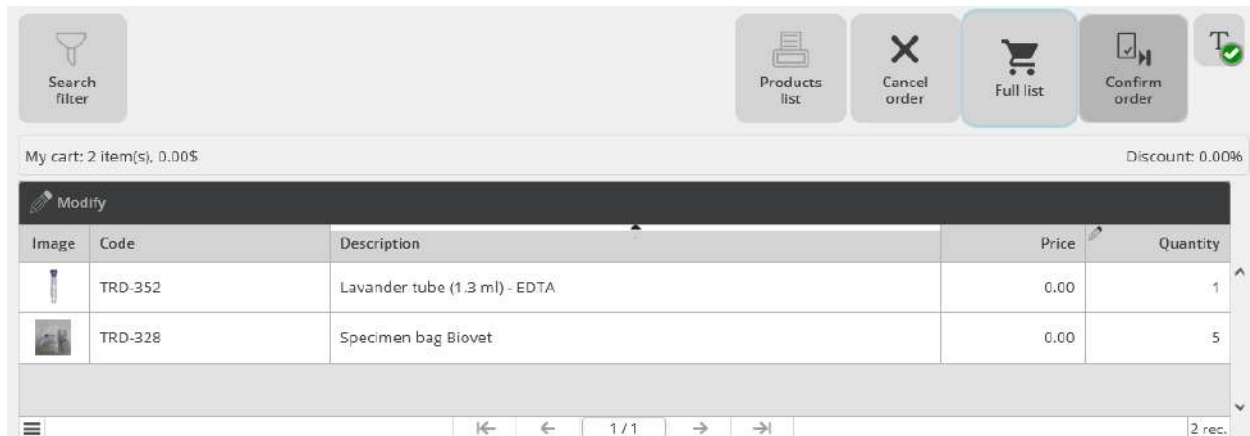
Show cart

At any time, you can click on **Show cart**, to see the items that are already in your cart.





To remove an item from the cart, click in the **Quantity** box to the right of the item and delete the quantity you specified. You can also review the quantity of items in your cart.

You can click on **Full List**, to go out and search or continue adding more items.



Search filter Products list Cancel order Full list Confirm order

My cart: 2 item(s), 0.00\$ Discount: 0.00%

Image	Code	Description	Price	Quantity
	TRD-352	Lavander tube (1.3 ml) - EDTA	0.00	1
	TRD-328	Specimen bag Biovet	0.00	5

1 / 1 2 rec.

If necessary, you can click on **Cancel Order**, to remove all items from your cart. A message will appear to confirm: "Do you really want to cancel the current order? Yes, no".

Confirm order

Confirm order

Bill to address Delivery address Order summary **Confirm order**

Internal order form number

Comment

To send and confirm the order simply click on the button down here

Finalize and confirm order Cancel

On the **Delivery Address** tab, you can change the delivery address, if necessary. You can use the **Reset button** to return to the default shipping address.



The **Order Summary** tab allows you to see the items ordered. You can also print your order by clicking on the **Print this list button**.

In the **Confirm order** tab, you can add a purchase order number and a comment, if you wish.

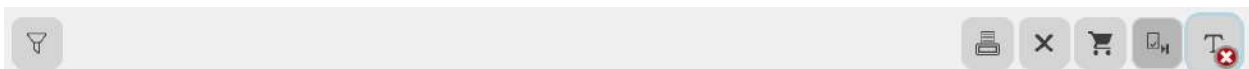
Click on **Finalize and Confirm order** when you're ready to submit your order.

You can click **Cancel** to exit and search or continue adding more items.

Other options

Display/hide text button

Note that the "T" button on the right allows you to display or hide the text on the buttons.

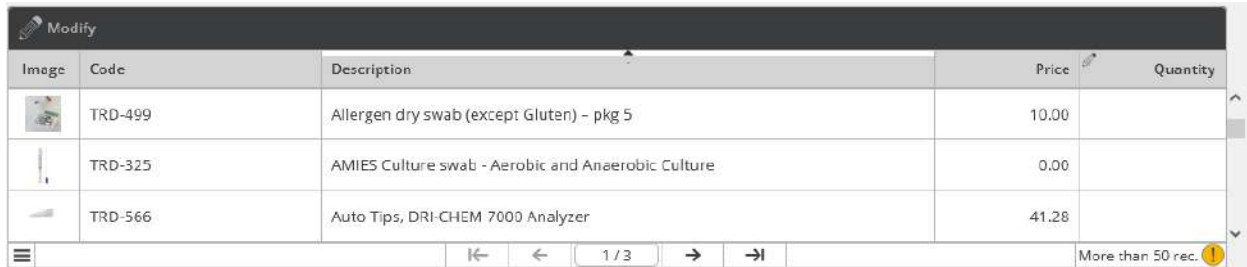


Item sorting order




By default, items are sorted alphabetically in ascending order of Description.

You can change the sort order and click on the column title (e.g. code or price).

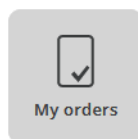
If you click a second time on the column title you will change the order from ascending to descending and vice versa if you click another time.



The screenshot shows a table with a dark header bar containing a pencil icon and the word "Modify". The table has five columns: "Image", "Code", "Description", "Price", and "Quantity". The "Price" column header has a small upward-pointing arrow, indicating it is currently sorted in ascending order. The table contains three rows of data. Below the table is a navigation bar with a hamburger menu icon, left and right navigation arrows, a page indicator "1 / 3", and a "More than 50 rec." warning icon.

Image	Code	Description	Price	Quantity
	TRD-499	Allergen dry swab (except Gluten) - pkg 5	10.00	
	TRD-325	AMIES Culture swab - Aerobic and Anaerobic Culture	0.00	
	TRD-566	Auto Tips, DRI-CHEM 7000 Analyzer	41.28	

Access to your orders



Click on the “My orders” button to access the "Customer order management" screen.

Customers orders management

Order no.	Order date	Priority	B/O	Name (delivered to)	Contact (delivered to)	Ref	Identifier	Subtotal 1
904570	15/11/2019	5		Bicvet			9468 Q2 3-4	0.00
904578	15/11/2019	5		Bicvet			6625 Q3	0.00
904577	15/11/2019	5		Bicvet			229 Q1	0.00
904575	15/11/2019	5		Bicvet			7047 Q2	0.00
904574	15/11/2019	5		Bicvet			Berijl	0.00
904573	15/11/2019	5		Bicvet			206 C	0.00
904572	15/11/2019	5		Bicvet			Babinko Q4	0.00
904570	15/11/2019	5		Bicvet			Cooke	0.00
904565	15/11/2019	5		Bicvet			75 Q2	0.00
904568	15/11/2019	5		Bicvet			77	0.00
904567	15/11/2019	5		Bicvet			Spike	0.00
904565	15/11/2019	5		Bicvet			Baileys	0.00
904566	15/11/2019	5		Bicvet			40 Q2	0.00
904564	15/11/2019	5		Bicvet			Canelle	0.00
904563	15/11/2019	5		Bicvet			3 (0629) C	0.00
904562	15/11/2019	5		Bicvet			HD11657 SILVERADO	0.00
904561	15/11/2019	5		Bicvet			Vanya	0.00
904560	15/11/2019	5		Bicvet			1530 Q2	0.00

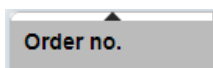
More than 200 rec.

More than 200 rec. !

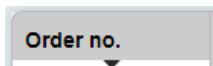
The exclamation mark inside the yellow circle indicates that this screen can display 200 orders at a time. To see the other orders you will need to launch a search (i.e. using dates as the criteria) – Consult the section: Searching your file.

Sorting

By default, orders are sorted by descending Order number. Just click on the header of a column to apply a sort and click a second time to reverse the sort order.



Ascending sort – triangle pointing up




Descending sort - triangle pointing down

The different columns

- Order number:** number of your order
- Order date:** date when the order was entered in the system
- P:** not used
- B/O:** not used
- Name (delivered to):** name of the veterinarian or contact person
- Contact (delivered to):** name of the owner (or identification of your customer) or **Sampling Location**
- Ref:** your file number or any other identification you have indicated on your request form.
- Identifier:** **Animal name or sample identifier.** if there are several animals/samples only the first ID will appear on the list
- Sub-total1:** the amount of the order before taxes












The order in detail

By clicking on  (in the last column of Customer order management), you will be able to view the contents of the order including:


Item code, description, quantity requested and price


Request detail ✕

Order number

Code	Description	Quantity	Price	See report	See request	External result
DNAC-20004	Analyse d'urine avec interprétation	1	0.00			
DNAC-40034	Interprétation	1	0.00			
DNAC-20003	Analyse d'urine	1	0.00			
DNAC-20016	CATB (Culture et Antibiogrammes)	1	0.00			
DNAC-40003	Culture aérobie (routine)	1	0.00			
DNAC-40002	Antibiogramme	2	0.00			





6 rps.

The button  in the “See report” column allows you to see the analysis report.

The icon  in the “See request” column allows you to see the original request form submitted. Note that requests remain available for consultation, for a period of 5 to 6 years.

If the result is external, it will be available in the “External result” column.

The icons (buttons)

-  Close a window
-  Select a date
-  Select (drop-down menu)
-  Clear

Biovet 4371 Avenue Beauty, Saint-Hubert, Qc J2S 8A0
1-800-263-0767 (1-24-0000)
8-665-774-6162 www.biovet.ca

N° de commande: 829614

Client: Urolog	Adresse: 3018 RD 28	Analysé: 2019-03-28
Adresse 1: 4075, av. Beauty	Type d'abonnement: Ligne	
Adresse 2: 38 Hyacinthe	N° d'abonnement: 1	
Tel: 420-271-2291	Expire: Financier AQ (FAC)	
Courriel: h.uran@biovet.ca	Pro: Québec	
	Tel: 420-271-4136	
Propriétaire: Louis-Eric Uran	Age: Sexe: Race:	Reference:

Rapport d'analyse - Final

Re	Quantité	Quantité	Quantité	Quantité	ATB
1	> 10 (001) PC / ml.	Analyses	Normal	Normal	1
2	> 10 (001) PC / ml.	Diagnose	Normal	Normal	2

LÉD: 06673283

Date de prélevement	Date de réception	Prélevement	Final	Contige
2019-03-27	2019-03-28 16:17	2019-03-28 10:00	2019-03-31 13:32	

N° de commande: 829614 Page: 1 de 2

Chaque donnée visible sur les rapports, dans les notes, dans l'interface de gestion des données, les résultats de la recherche ou les rapports de suivi, est soumise à la validation de Biovet.

Searching

Customer orders management

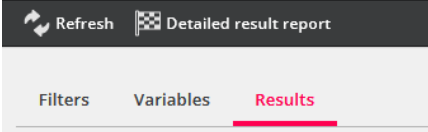
The **Results** are displayed by default, so to run a search, you must click on the **Filters** option. You can then search according to one or more search criteria.

Transaction state

All In progress

All: allows you to see all orders since February 2010.

In progress: allows you to see orders that are pending or not yet billed.



Customer orders management

A screenshot of the 'Detailed result report' search interface. It features a dark header with the title and a navigation bar with 'Filters', 'Variables', and 'Results' tabs. The main area is a form with various search criteria: 'Orders' (radio buttons for 'All' and 'In progress'), 'Online order' (radio buttons for 'All', 'Yes', 'No'), 'Biovet' (radio buttons for 'Canada', 'USA', 'All'), and numerous text input fields for 'Order no.', 'Order date', 'Priority', 'Name (delivered to)', 'Contact (delivered to)', 'Ref', 'Identifier', 'Subtotal 1', 'From order no.', 'Start date', 'Subtotal 2 - From', 'Contact', 'Code', 'Description', 'Laboratory', 'Reception date from', 'Category', 'Sample type', 'Sample state', 'Sample id.', 'Sample status', 'Seller', 'Delivered to', 'Contact (delivered to)', and 'Status'. Date fields use a 'DD/MM/YYYY' format with calendar icons. A 'Search all' field is at the bottom. On the right side, there are several dropdown menus and edit icons.

Once you have entered the criteria, click **Search** at the bottom of the screen.

The “Search among results” option is not available at this time.

Log out from Bionet/Closing

After 10 minutes of inactivity, the system will log out automatically and you will have to log in with your password to access Bionet.

Biomet Inc. FR
Customer Portal

Login

Bionet

Bionet: to access your analysis results

[Download Users' guide \(PDF\)](#)

For further information on Bionet or to get your password, [Click here](#)

[Back to Bionet Website](#)

Username
Password

Log In

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To log out from Bionet, simply close the tab or the Web Browser.

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