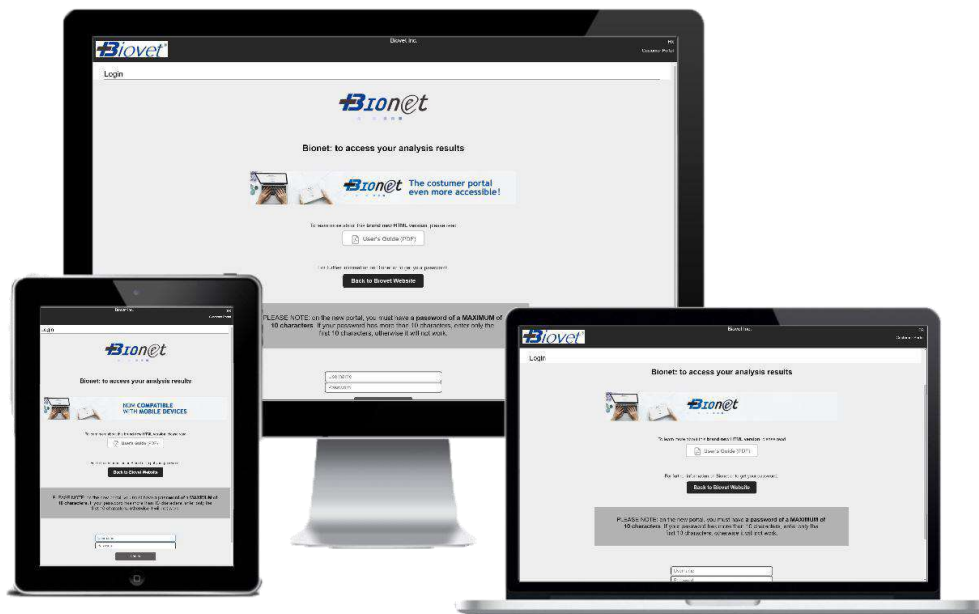




**Bionet: to access to your analysis results on the Internet**

(TABLET - COMPUTER)



**User Guide**

(Version 2.0)



## Summary

Summary .....	2
About Biovet .....	3
A new version of Bionet.....	3
Limitations .....	4
Minimum Technical Requirements:.....	4
Access to Website .....	5
To log in.....	5
Changing your password.....	6
The icons (buttons) .....	7
Access to your orders.....	8
Sorting.....	8
The different columns.....	8
The order in detail.....	9
Searching your file .....	10
Detailed result report.....	11
Disconnect from Bionet/Closing .....	12
NOTES.....	13
To contact us.....	16

Rev. 2020-06-03

## About Biovet

Biovet is a biotechnology company providing unique expertise in the field of diagnostics for animal health and agrifood industry specialists. Biovet operates a CFIA, SCC, MELCC and USDA\* certified laboratory offering a complete array of innovative diagnostic services for veterinarians.

Biovet is also the only Canadian company to develop, manufacture and market animal diagnostic kits. The head office is located in Saint-Hyacinthe's Cité de Biotechnologie industrial park, with a subsidiary in the United States.

## A new version of Bionet

Biovet is proud to continue to offer you access to your results via the Internet, this time in a brand-new HTML version of Bionet that is **compatible with mobile devices (phones and tablets)**, in addition to **computers**.

Recently, in addition to access to results for **veterinary analyses**, results for **water and agri-food analyses** are also became **available**.

This guide contains all the information needed to use Bionet but our team remains available to support you in learning this tool.

If you have any questions or suggestions for improvement, feel free to email [bionet@biovet-inc.com](mailto:bionet@biovet-inc.com) or contact your Sales Representative.

The Biovet Team

## Limitations

Please note that Bionet is not available for of results.

At this time, the following results are not available on Bionet:

- Accredited analyses by the CFIA (EIA, Brucellosis APAT, Official Bovin Leukosis)\*

Note: This service is only available for analyses performed in our laboratories located in Canada.

## Minimum Technical Requirements:

- High-Speed Internet
- Adobe Reader (latest version)
- Recommended browser:
  - Windows 10: Edge, Firefox and Chrome
  - Windows 7: Firefox, Chrome and Explorer 11
  - Apple (IOS): Safari, Firefox and Chrome
  - Android: Chrome and Firefox

\* CFIA: Canadian Food Inspection Agency;

EIA: Equine Infectious Anaemia;

SCC: Standards Council of Canada;

MELCC: ministère de l'Environnement, et de la lutte contre les changements climatiques du Québec;

USDA: United States Department of Agriculture

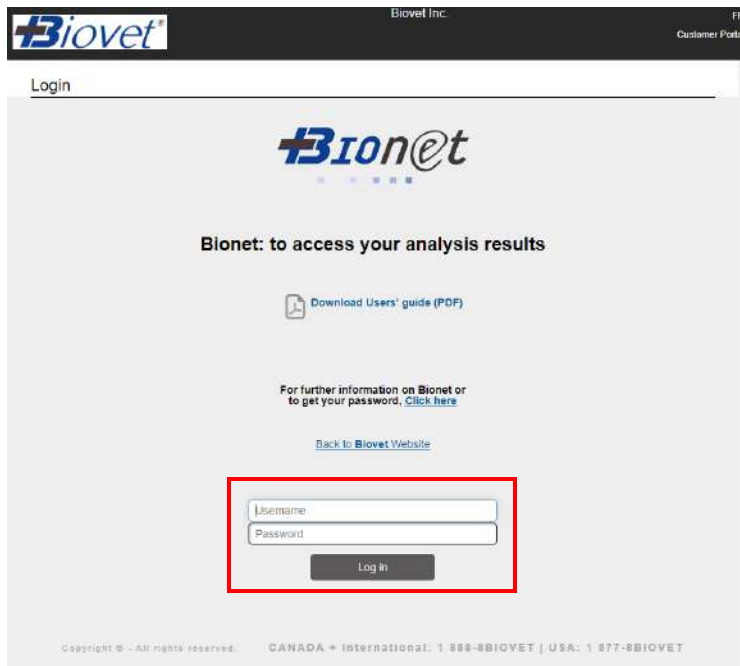
## Access to Website

Visit Biovet's website at [www.biovet.ca/en/bionet](http://www.biovet.ca/en/bionet) and click on the Access to Bionet button.



## To log in

Enter your **username** and **password** and click on **Log in**.



To get your username and password, complete, sign and return the **Bionet authorization form**, which is available on the Biovet Website (link above). This password will only be valid the first time you log in. You will need to change the password immediately. Don't forget to inform all of the people in your company who will need access to Bionet of the new password you will have chosen. **Each company will be issued only one password.**

The password must contain a **minimum of 8 characters**, a **maximum of 10 characters** and **include both letters and numbers**. It will need to be every 90 days.

# Changing your password

To change your password

1. Click on the "My Profile" icon at the top right



2. Choose **My Profile**, in the menu

3. Click on **Change password**



4. Enter the old password
5. Enter the new password twice
6. Click on Save.

A form titled "Change your password" in a light grey box. At the top left is the Biovet logo, and at the top right is "Biovet Inc.". The form contains three input fields, each with a password strength indicator (a dot) to its left. The labels are "Old password", "New password", and "Confirm password". At the bottom of the form are two buttons: "Save" and "Cancel".

## The icons (buttons)



Close a window



Select a date

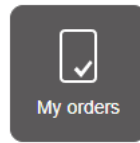


Select (drop-down menu)



Clear

## Access to your orders



Click on the “My orders” button to access the "Customer order management" screen.

Customers orders management

Order no.	Order date	Priority	B/O	Name (delivered to)	Contact (delivered to)	Ref	Identifier	Subtotal 1
904570	15/11/2019	5		Bicvet			9468 Q2 3-4	0.00
904578	15/11/2019	5		Bicvet			6625 Q3	0.00
904577	15/11/2019	5		Bicvet			229 Q1	0.00
904575	15/11/2019	5		Bicvet			7047 Q2	0.00
904574	15/11/2019	5		Bicvet			Berijl	0.00
904573	15/11/2019	5		Bicvet			206 C	0.00
904572	15/11/2019	5		Bicvet			Babinko Q4	0.00
904570	15/11/2019	5		Bicvet			Cooke	0.00
904565	15/11/2019	5		Bicvet			75 Q2	0.00
904568	15/11/2019	5		Bicvet			77	0.00
904567	15/11/2019	5		Bicvet			Spiko	0.00
904565	15/11/2019	5		Bicvet			Baileys	0.00
904566	15/11/2019	5		Bicvet			40 Q2	0.00
904564	15/11/2019	5		Bicvet			Canelle	0.00
904563	15/11/2019	5		Bicvet			3 (0625) C	0.00
904562	15/11/2019	0		Bicvet			HD11657 SILVERADO	0.00
904561	15/11/2019	5		Bicvet			Vanya	0.00
904560	15/11/2019	5		Bicvet			1530 Q2	0.00

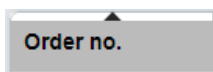
More than 200 rec.

More than 200 rec. !

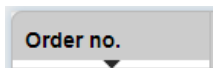
The exclamation mark inside the yellow circle indicates that this screen can display 200 orders at a time. To see the other orders you will need to launch a search (i.e. using dates as the criteria) – Consult the section: Searching your file.

## Sorting

By default, orders are sorted by descending Order number. Just click on the header of a column to apply a sort and click a second time to reverse the sort order.



Ascending sort – triangle pointing up




Descending sort - triangle pointing down

## The different columns

- Order number:** number of your order
- Order date:** date when the order was entered in the system
- P:** not used
- B/O:** not used
- Name (delivered to):** name of the veterinarian or contact person
- Contact (delivered to):** name of the owner (or identification of your customer) or **Sampling Location**
- Ref:** your file number or any other identification you have indicated on your request form.
- Identifier:** **Animal name or sample identifier.** if there are several animals/samples only the first ID will appear on the list
- Sub-total1:** the amount of the order before taxes














## The order in detail

By clicking on  (in the last column of Customer order management), you will be able to view the contents of the order including:

Item code, description, quantity requested and price


Request detail ✕

Order number

Code	Description	Quantity	Price	See report	See request	External result
DNAC-20004	Analyse d'urine avec interprétation	1	0.00			
DNAC-40034	Interprétation	1	0.00			
DNAC-20003	Analyse d'urine	1	0.00			
DNAC-20016	CATB (Culture et Antibiogrammes)	1	0.00			
DNAC-40003	Culture aérobie (routine)	1	0.00			
DNAC-40002	Antibiogramme	2	0.00			

6 rec.

The button  in the “See report” column allows you to see the analysis report

The icon  in the “See request” column allows you to see the original request form submitted. Note that requests remain available for consultation, for a period of 5 to 6 years.

If the result is external, it will be available in the “External result” column.

**Biovet** 4175 avenue Rangely  
 Québec (Québec) Q1J 2G5  
 T: 514-389-9141 / 514-389-9142  
 F: 514-389-9143  
 www.biovet.com

N° de commande: 829614

Client: Assur	Adresse: 30144128
Coord. 1: 400, rue Beaudry	Type d'établissement: Labor
Coord. 2: 30144128	Statut: 000
Coord. 3: 400, rue Beaudry	Statut: 000
Coord. 4: 400, rue Beaudry	Statut: 000
Coord. 5: 400, rue Beaudry	Statut: 000
Coord. 6: 400, rue Beaudry	Statut: 000
Coord. 7: 400, rue Beaudry	Statut: 000
Coord. 8: 400, rue Beaudry	Statut: 000
Coord. 9: 400, rue Beaudry	Statut: 000
Coord. 10: 400, rue Beaudry	Statut: 000

**Rapport d'analyse - Final**

N°	Intitulé	Quantité	Quantité	Quantité	Quantité	Quantité
1	Culture aérobie (ROUTINE)	1	1	1	1	1
2	Antibiogramme	2	2	2	2	2

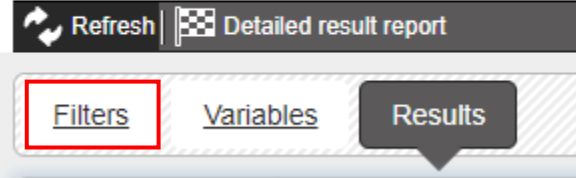
USP 0001342

Page 1 de 2

# Customer order management

## Searching your file

The **Results** are displayed by default, so to run a search, you must click on the **Filters** option. You can then search according to one or more search criteria.



### Transaction state

All  In process

**All:** allows you to see all orders since February 2010.

**In process:** allows you to see orders that are pending or not yet billed.

### Customers orders management

Detailed result report

Filters Variables Results

Orders  All  In process

eCommerce  All  Yes  No

Biovet  Canada  USA  All

Order no.

Order date

Priority

Name (delivered to)

Contact (delivered to)

Ref

Identifier

Subtotal 1

From order no.  To order no.

Start date   End date

Contact

Code

Description

Laboratory

Reception date from   Reception date to

Category

Sample type

Sample state

Sample id.

Sample status

Seller

Delivered to

Contact (delivered to)

Status

Search all

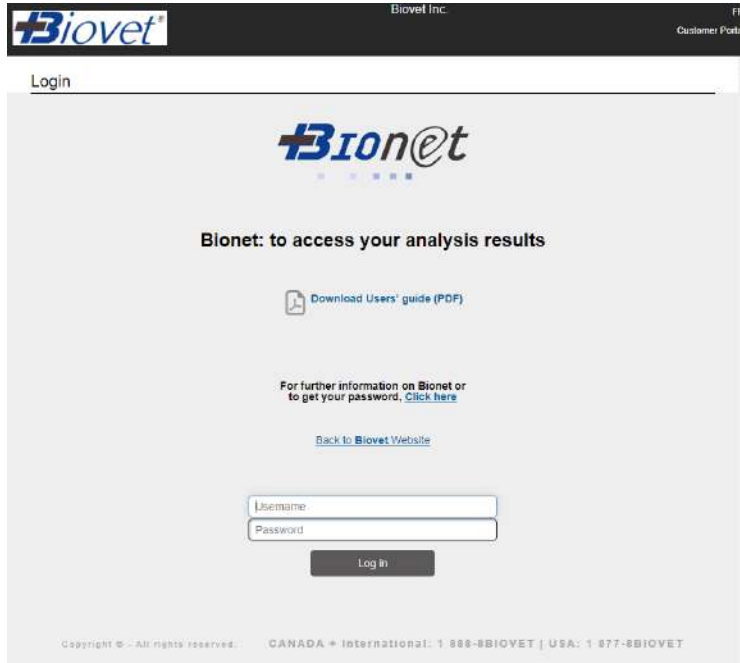
Once you have entered the criteria, click **Search** at the bottom of the screen.

The “Search among results” option is not available at this time.



## Disconnect from Bionet/Closing

After 10 minutes of inactivity, the system will disconnect automatically and you will have to reconnect with your password to access Bionet.



Biomet Inc. FR  
Customer Portal

Login

**Bionet**

**Bionet: to access your analysis results**

[Download Users' guide \(PDF\)](#)

For further information on Bionet or to get your password, [Click here](#)

[Back to Bionet Website](#)

Username  
Password

Log In

Copyright © - All rights reserved. CANADA + International: 1 888-8BIOVET | USA: 1 877-8BIOVET

To disconnect from Bionet, simply close the tab or the Web Browser.

**NOTES**

---

# NOTES

---

# NOTES

---

To contact us



**1-888-8BIOVET**

(824-6838)

[sac@biovet-inc.com](mailto:sac@biovet-inc.com)

T 450 771-7291 • F 450 771-4158  
4375, Beaudry, St-Hyacinthe QC J2S 8W2

© Biovet 2019